County of Solano
SOLANO COUNTY SHERIFF OFFICE

Amendment #1

COUNTY RESPONSES TO QUESTIONS & COMMENTS

RFP: T099-1001-13

JAIL MANAGEMENT SOFTWARE

FINAL DATE FOR SUBMISSION

DECEMBER 4, 2012, 3:00 PM (PST)

AMENDMENT
COUNTY RESPONSES TO QUESTIONS AND COMMENTS
RFP T099-1001-13

ITEM	REFERENCE SECTION	QUESTION OR COMMENT	COUNTY RESPONSE
1.	Proposed Interfaces Pages 7 - 9	Could the County please provide the specification and data transfer protocol for the following interfaces: Cal DOJ Electronic Medical Health Records Financial Services System Electronic Monitoring System GIS Probation RMS	See Table 1. Q/A Response - Interface Information. (Provided below)
2.	Insurance 7.C.(5). Pp 39	(5) Cyber Liability $1M. Shall include security and privacy liability; media liability; business interruption and extra expense ; and Cyber extortion coverage Q = Please define the terminology/coverage required for Cyber Extortion coverage	Cyberextortion is simply a subcategory of a Cyber Liability policy. Cyberextortion is a crime involving an attack or threat of attack against an enterprise, coupled with a demand for money to avert or stop the attack. Policy coverage for Cyber Liability, which includes all subcategories, should be in an amount no less than $1M.
3.	F3.23	Is there Wireless available in the facility?	Wireless coverage *is currently* available at JCDF and CSDF. Wireless coverage *will be* available at the New Facility. Additional wireless coverage may be required depending on new JMS system functionality.

4.		How many booking stations require mug shot capture?	We fingerprint and take mug shots at the Live Scan stations. Solutions need to interface with our AFIS system for retrieval of biometrics.
5.	F5-3 and F5-4	Would a small tethered fingerprint device be considered in lieu of a USB or wireless device?	If “tethered” means connected by a wire to the computer, we will consider that solution for F5.3 (Mandatory). However, to receive credit for providing a desired solution- F5.4 (Desired)- requires a wireless solution.
6.	F14.20	Is an attached barcode reader or a wireless reader preferred for this requirement?	Wireless barcode readers are preferred for this requirement.
7.	F3.27	Is an attached barcode reader or a wireless reader preferred for this requirement?	Wireless barcode readers are preferred for this requirement.
8.		During the bidder’s conference there was an indication that the PowerPoint slides would be made available. Can you point to where we can get a copy of those slides?	The Power Point slides can be found at the Solano County website: www.solanocounty.com; Bids/RFP’s/ Purchasing
9.		We would like to know if Solano County would accept references of OMS (Offender Management System) along with JMS references to meet 1.1.1 Minimum Qualifications. Our team has implemented several State wide Offender Management System and typically those systems recognized as containing similar or more functionality than what is typically in a JMS.	The County views OMS implemented in an adult detention facility as an equivalent system to JMS, therefore will accept such experience as it relates to this requirement.
10.		1.1.1 Minimum Qualifications In order to qualify for submitting a proposal in response to this RFP, a Proposer must provide at least 2 examples where the proposed JMS or OMS system was successfully implemented in the last 10 years for projects that were similar in size and scope. The solution provider must also provide at least 1 example where the JMS or OMS system was successfully implemented within the last 5 years or will be implemented within the next year at Detention Facility or Prisons in the State of California. (See section 5.2.3.14 Customer References)	See answer #9

11.		5.2.3.14 Customer references – Solution provider must provide at least 2 examples where the proposed JMS or OMS system was successfully implemented in the last 10 years for projects that were similar in size and scope. In addition, provide at least 1 example where the JMS or OMS system was successfully implemented within the last 5 years or will be implemented within the next year at Detention Facility or Prisons in the State of California.	See answer #9
12.		We do not currently have a JMS system implemented at a Detention Facility in the State of California, or have a planned implementation within the next year in the State of California. The mandatory minimum qualification requirement as stated in RFP paragraph 1.1.1 on page 3 of the RFP, and section 5.2.3.14 Customer References, page 27, state that "In addition, the solution provider must also provide at least 1 example where the JMS system was successfully implemented within the last 5 years or will be implemented within the next year at Detention Facility in the State of California," would preclude us from responding to the RFP. We respectfully request that this requirement be clarified at both paragraph 1.1.1 and paragraph 5.2.3.14 as follows: "In addition, the solution provider must also provide at least 1 example where the JMS system was successfully implemented within the last 5 years."	The purpose of this requirement is to ensure that a proposer has a proper knowledge of California requirements for detention facilities. As such, unless a proposer can demonstrate such knowledge/experience through alternate means, this mandatory requirement will not be changed nor amended in any way. Determination of whether the alternate experience qualifies is at the County's sole discretion.

13.	1.1.3 (Table) and for all exchanges	In order to properly estimate the level of effort and cost to create the interfaces we need the following information: a) Detailed specifications available for each interface, b) IEPDs or an Exchange Catalog (a list of Data Elements for each Exchange) if available, c) Where not specified, the communication protocol needed for the interface (Web Service, Flat File/FTP, Database Connection, etc), d) The Network Connections & Security requirements for each interface, e) Where not specified, the data exchange Volumes and Metrics for the interfaces, f) The Performance Requirements for any of the interfaces, if applicable. Where not specified, the events triggering data exchanges for each interface.	See Table 1. Q/A Response - Interface Information. (Provided below)
14.	1.1.3 (Table)	Re. [Electronic Medical Health Records – Currently eClinicalWorks] for current and proposed interfaces: a) Is this interface referring to scanned documents (i.e. document mgt) or more related to data/reporting?	This interface does not involve scanned documents. Its purpose to allow the EMHR patient data to remain in sync with the inmate data.
15.	1.1.3 (Table)	[Records Management System (RMS) (Currently Visionaire)]: From an integration perspective, what functions (both directions) would be expected in the integration between RMS and JMS?	The purpose is to minimize duplicate data entry. Booking data should be made available to the Records side (via TriTech API) and Records data can be queried directly into the JMS.
16.	Appendix B T1.1	In order to price the data conversion we need the following elements: a) The physical data model and data dictionary for the existing Premier IMS from which the data is to be migrated, b) Specific data volumes (i.e., the number of rows in each table) for the existing Premier IMS.	Such information is confidential and will only be provided to the winning bidder after entering into contract. Actual price for the conversion will be negotiated after the Notice of intent to Award is issued. Therefore, price proposals for data conversion should be submitted on a unit price basis. Meanwhile, the total booking record counts have been provided in the RFP.
17.	Appendix B T1.5	Can you provide the following information and standards so we can properly conform to your requirements? a) What is the “established network firewall architecture” referenced in this requirement? b) What are the “network standards” referenced in this requirement? c) What are the “SCSO standards for security”	a) Firewall Architecture 1. We use firewall appliances 2. The firewalls are configured for High Availability 3. Security zones or DMZ established using existing firewalls b) & c) Network Standards and SCSO standards

		referenced in this requirement? d) What are the “existing AD domain policies and security scans/patches” referenced in this requirement?	for security 1. Submit to regular vulnerability scans. 2. Provide list of approved security patches to County IT. 3. Patch the system regularly. 4. Meet County's account and password policies 5. Be hardened by shutting down of unnecessary services running (Telnet, FTP, etc.) 6. Change all default account passwords. 7. Store passwords in encrypted format using County encryption standard. 8. Password protect all management access (Web console, SSH, etc.) 9. Provide secure encrypted access to management console (e.g. SSH, HTTPS) 10. Provide adequate and secure logging capabilities. Event logs can capture adequate detail of system and user activities to permit the identification and tracking of activities. 11. Allow configuration/data to be backup using existing County backup system. 12. Provide granular access permissions to files, folders, and database. 13. Have the ability to terminate inactive connections 14. Allow end-point protection software to be installed (Anti-Virus) 15. Provide SNMP capability using County community names for monitoring (e.g Spectrum) 16. Provide Time Synchronization capabilities using standard protocols. d) AD domain policies and security scans/patches 1. We have Account and Password policies applied in the domain and stand-alone level. 2. We patch our servers monthly.

18.	Appendix B T1.21	Is the vendor expected to provide the “MS SQL Server Reporting Services or similar report development product” or is the vendors system just expected to be compatible with such products?	Yes, the vendor must provide the report development product.
19.	F2.47	In order to define the scope of this requirement, please provide a list of all “current reports” that are to be replaced by the new JMS.	The SCSO has identified all “Current Reports” in Table 2. Q/A Response – Current Reports/Queues. (Provided Below) This table identifies all reports and printable queues utilized by SCSO/County staff. Some reports/queues are available from within the current JMS, while others are reports/queues that are accessed and maintained utilizing external applications. Over time, several of the reports listed in Table 2 have been created and contain similar information. In such cases, reports may be consolidated into one. Solution provider shall allow for the creation of new reports/queues based on new system functionality.
20.	F4.1	In order to define the scope of this requirement, please provide a list of all “activity reports for facility management” that are to be provided by the new JMS.	See answer #19
21.	F4.3	In order to define the scope of this requirement, please provide a list of all “statistical reports” that are to be provided by the new JMS.	See answer #19

Note:

The SCSO has also provided Table 3. Additional Information-Forms, which contains a list of “Current Forms” that are utilized by staff (provided below). Table 3 also indicates forms that will require e-signature functionality.

1. **Q/A Response-Interface Information**

Interface Information **All existing ERD and data dictionaries will be provided to the winning bidder after entering into contract.*	
AFIS Live-Scan Fingerprint & Mug shot system (Morpho)	This will be a new interface that will need to be designed between ***Morpho*** and the winning bidder's solution. AFIS uses an Oracle database. Fingerprint and mug shot images are packaged in standard DOJ NIST format. The current interface utilizes NIST files and FTP, but is not the desired workflow.
Cal DOJ	Currently DOJ stores Code information on their California Law Enforcement Website (http://clew.doj.ca.gov/**). How the winning solution acquires the current codes is up to the vendor. Morpho, our AFIS vendor, has automatic DOJ code table downloads for their Live Scans.**
Electronic Medical Health Records (eClinicalWorks)	Currently eClinicalWorks connects to the current JMS database via native Oracle client and polls a dedicated "Inmate Update" table for inmate status changes (add, move, release). (Solano developed this interface in-house)
Financial Services System (Aramark)	This will be a new interface that will need to be designed between ***Aramark*** and the winning bidder's solution. Aramark utilizes SQL Server 2008. Currently, a one-way interface mirrors the one for eClinicalWorks.
PRA (United Reporting)	This is a scheduled db job that formats a text file which is FTP'd to a pick up folder.
Social Security Administration (SSA)	This is a scheduled db job that formats a flat file in the SSA dictated format. It is currently manually uploaded via http://www.ssa.gov/gso
Vine (Apriss)	This interface currently is controlled by our VINE client computer which periodically SQL queries our jail database, and sends the data back to the VINE system.
Electronic Monitoring System	This will be a new interface that will need to be designed between ***Behavior Interventions Inc***. and the winning bidder's solution. This application is externally hosted on the Web.
GIS	The Sheriff's Office maintains countywide street-center-line mapping data in standard ESRI GIS ARC Sde server. Addresses within the JMS should be geo-validated so that they are easily displayed on a map.
Inmate Commissary (Aramark)	This is a new interface that will need to be designed between ***Aramark*** and the winning bidder's solution.
Probation (isd corporation)	This is a new interface that will pull specified data from Probation's Oracle database. Of specific interest is if an offender is currently known to the Probation system. (Solano has significant in-house knowledge of the Probation database schema)
Records Management (TriTech VisionAir)	This is a new interface that will need to be designed to push booking data to and from the TriTech "data store" and query the RMS database. An API will be provided. RMS uses SQL Server 2008.

2. Q/A Response - Current Reports/Queues

Current Reports/Queues	
1	AB109 Violator Bookings w/ charge count w/ 3056 Hold
2	AB109 Violator Bookings w/ charge count w/ 3454 Hold
3	AB109 Violator Bookings w/ charge count w/ 3455 Hold
4	AB109-Active Inmates w/non dispositioned pretrial assessment charges
5	AB109-Active Inmates w/non-dispositioned Pretrial Assessment charges
6	Active Inmate list
7	Active and Historical Inmate Bookings by Name (Dispatch Search)
8	Active ATC participant Fund Balance
9	Active Inmate by Name (Dispatch Search)
10	Active Inmate Court Listing
11	Active Inmate History by given Event Type
12	Active Inmate List by User Defined Arrest Type
13	Active Inmate List by User Defined Arrest Type - Short Version
14	Active Inmate List by User Defined like Code Sections
15	Active Inmate List by User Defines Charge Dispo
16	Active Inmate List that Qualify for Fouts Springs
17	Active Inmate List with non USA POB
18	Active Inmates booked 10-170 days (Medical)
19	Active Inmates Booked 18 months or longer (MEDICAL)
20	Active Inmates Claiming to be Military Vets
21	Active Inmates Search Last Name with Charges
22	Active Inmates with Disp of SE ST or PP
23	Active Inmates with Gang Alert
24	Active Post Arraignment Non Sentenced Inmates (Probation)
25	AFIS ID'S with more than 1 BI number associated
26	Agency Booking Report - Monthly
27	All booking with an Immigration Arrest
28	All inmate balances less than (amount)
29	All Inmate Movement by Date Range and Notes
30	Alpha Roster with Release Date
31	ATC Participant Info Sheet
32	ATC Quick Reference Sheet
33	ATC Short sheet by booking number
34	ATC Short sheet by facility

35	BI Booking Cleanup-DOB and SSN Discrepancies
36	BI Numbers with AFIS ID's
37	Billings By Agency By Date Range
38	Billings by Booking Number and Agency by Date Range
39	Booking Log
40	Booking Log by Last Name
41	Booking Log Sheriff’s Office Arrest Only
42	Booking Log w/Arrest Criteria
43	Booking Summary Report
44	Booking Workflow Audit by Booking Number
45	Booking Workflow Audit Reports by Date Range
46	Booking-Release & Summary by Last Name
47	Bookings with non USA POB with Date Range
48	Bookings with User Defined like Code Charge Dispo and Date Range
49	Bookings with User Defined like Codes and Date Range
50	Case Number Search to Active Inmate
51	Clothing Report
52	Commander's Report
53	Court List Grouped by Court
54	Court Roster - Daily - All Facilities
55	Court Transportation List
56	Courtesy Hold
57	CYA Hold - 5 Day P/U
58	DNA Required List
59	DNA Required Sergeant Verification Review
60	DOJ JUS
61	Due For Release Report
62	Early Out Release Report
63	Electronic monitoring home address report
64	Facility Inmate Counts
65	Federal Hold
66	Floor Activity "SEARCH" log Report by Location
67	Floor Activity Log by User ID
68	Floor Activity Log Report by Location
69	Floor Activity Log Report by User
70	Floor demographics
71	Food Services Report

72	Fund Transaction Detail by Booking Number
73	Fund Transactions for Active Inmates by Facility
74	Grievance Detail
75	Grievance Receipt
76	Grievance Summary Counts and Totals
77	Grievances by Type, Count and Totals
78	ICE- 48 Working Hours
79	IMS Active User ID List
80	IMS Code Dictionary by One Code
81	IMS Control Table Listing and Code Types
82	IMS User ID by End Date
83	Incident Report
84	Incident Reports with Contraband by Fac and Date Range
85	Incidents by Type by Facility and Date Range
86	Individual Booking History
87	Individual Booking Summary - Current Charges
88	Inmate Active and Historical Custody Credits
89	Inmate Active and Historical Info by Last Name and Court Info
90	Inmate Bookings with User Defined Arrest Type and Date Range
91	Inmate Characterization Report
92	Inmate History by Booking Number and Event Type
93	Inmate History by Event Type and Date Range
94	Inmate History by Event Type Fac Flr Mod and Date Range
95	Inmate History List
96	Inmate Profile Report
97	Inmate Roster by Book-Date & Time
98	Inmate Roster by Facility and Floor
99	Inmate Roster by Last Name
100	Inmate Search Last Name Active and Historical
101	Inmate SSA Report - Standard
102	Inmate Worker Selection Report By Facility
103	Inmates listed by Floor, Mod, Cell and Bed
104	Inmates Released Between Date/Time Range
105	Inmates Released Since-Date
106	Inmates with 1 ADSEP Event for Date Range
107	Inmates with any name (BI, Book, AKA, Moniker, Street, Maiden) matching
108	Inmates with Medical Number on Demographic Screen

109	Internal Booking Report
110	Master Name Index Search Report
111	Military Hold
112	Module Activity Log by Date Range (BOC)
113	NBMC (North Bay Medical Center)
114	Out of County Transport
115	PRCS (Post Release Community Supervision) Roster
116	PRCS Roster - In Custody
117	Professional Visitor Log
118	Property Verification Report
119	Released Inmate Report
120	Released Summary Report
121	Scheduled Events by Date & Time
122	Scheduled Events by Floor
123	Scheduled Events of Type
124	Search Master Name for Name LIKE
125	Shift Turnover Report
126	SMT Search Report
127	Social Visitor Log
128	Stalking 646.9
129	State Hospitals
130	State Prison Sentences
131	Statute Codes in IMS
132	Supervisor Turn-Over Report
133	Terminal ID Code and Description List
134	Use of Force and Disciplinary Actions by Date Range
135	Use of force and Disciplinary Incidents
136	Use of Force Incidents (Board of Corrections)
137	Use of Force or Disciplinary Incidents by Officer SHC id
138	Welfare kit delivery for inmates with less than (amount)
139	Yearly Booking Percentage Report
140	1026 Report All Items
141	1026 Report In Custody
142	1170 Roster - ATC Not Denied
143	1170 Roster - In Custody N3
144	1170 Roster All N3 to Date
145	1551

146	3056 Billing Report Continuing In Custody
147	3056 Billing Report Released During Billing Cycle
148	3056 Name- CDC #
149	3056 Roster - 3056 and Local
150	3056 Roster - All
151	3056 Roster - In Custody
152	3056 Roster - MR and No HD
153	3056 Roster - MS and Local
154	3056 Roster - MS Only
155	3056 Roster - Only 3056
156	3056 Roster - Staff View
157	3056/4700 Billing Report
158	4007
159	4700 - ST
160	90 Day OP Females
161	90 Day OP Males

3. Additional Information - Forms

	Form Title	E-signature Functionality Required
1	Admonishment Form (SDD 043)	Yes
2	Aramark Commissary	No
3	Arrest Report (A&D)	Yes
4	ATC 4011 Form (SDD318)	No
5	ATC Activity Log (SDD 308)	No
6	ATC Authorization for Release to Program (SDD 307)	No
7	ATC Authorization of Money Transfer (SDD 315)	Yes
8	ATC Authorization of Transfer of Historical Money (SDD 316)	Yes
9	ATC Authorization for Fee Waiver (SDD 313)	Yes
10	ATC Client Employer Letter (SDD 330)	No
11	ATC Client Enrollment Application Form (SDD 306)	No
12	ATC Client Program Completion Letter (SDD 327)	No
13	ATC Client Program Denial Letter (SDD 329)	No
14	ATC Client Religious Letter (SDD 335)	No
15	ATC Client Status Letter to Courts (SDD 326)	No
16	ATC EM Applicant Approval Info (SDD 304)	No
17	ATC Final Denial Letter (SDD 331)	No
18	ATC In Custody Inmate Appeal Form (SDD 310)	No
19	ATC Interview Instruction Sheet (SDD 305)	No
20	ATC Late Fee Agreement (SDD 314)	No
21	ATC Notification to Hospital Staff (SDD 319)	No
22	ATC Program Fee Delinquent Letter 1st Notice (SDD 321)	No
23	ATC Program Fee Delinquent Letter 2nd Notice (SDD 322)	No
24	ATC Program Information In Custody Inmate (SDD320)	No
25	ATC PTA Form (SDD 317)	No
26	ATC Request Court for Stay Date Extension (SDD 336)	Yes
27	ATC Victim Release of Liability (SDD 325)	No
28	Authorization to Release Inmate Money (SDD 170)	Yes
29	Authorization to Release Inmate Property (SDD 038)	Yes
30	Bail Bond Receipt	Yes
31	Central Control Emergency Checklist	No
32	Custody Request for Money to be Mailed	Yes
33	Death In Custody Reporting	No

34	Detainer (SDD 006)	No
35	DNA Admonishment (SDD 135)	Yes
36	Escape Report (SDD003)	No
37	Generic Letterhead with black logo	No
38	Grievance	Yes
39	GTC Record Error Correspondence (DOJ)	No
40	In Custody - DNA (SDD 136)	No
41	Inmate Legal Supply Request (SDD 048)	Yes
42	Inmate Temporary Release	Yes
43	Intake health screening	Yes
44	Letter Required Format	No
45	Liability Waiver-Religious Article	Yes
46	Promise To Appear	Yes
47	Receiving-Inmate Housing Log	No
48	Restraint Log	No
49	Sobering Cell Log	No
50	Special Management Inmate Activity Log	No
51	Stayed Commitment-Subject Refusal Verification	Yes
52	Strip Search Affidavit	No
53	Transporting Companies Information (4007)	No
54	Visiting Request Form (SDD 082)	Yes
55	Warrant Checks Releases	No
56	Worker selection form	Yes
57	1381 (SDD047)	Yes

County of Solano
SOLANO COUNTY SHERIFF OFFICE

AMENDMENT #1

Request for Proposal
For
JAIL MANAGEMENT SOFTWARE

RFP T099-1001-13

FINAL SUBMISSION DATE: December 4, 2012; 3:00 p.m. PST

DATE OF AMENDMENT: NOVEMBER 16, 2012

ACKNOWLEDGEMENT

This Amendment must be signed and returned with your proposal, or otherwise acknowledged, prior to the Closing Date and Time listed on the RFP cover sheet. If you have already submitted a proposal and need to make corrections, submit a corrected proposal with this Amendment prior to the Closing.

Offeror	Signature
Name and Title	Date

RETURN THIS PAGE WITH RFP RESPONSE